



Ming Acupuncture & Wellness  
2201 Candun Dr Ste 104,  
Apex, NC 27523  
Office: 919-823-1789

## OFFICE POLICIES

Welcome to the office of Ming Acupuncture & Wellness. We want you to be comfortable and to receive the best care possible. Please do not hesitate to ask any questions you might have regarding your visit, your billing, or our policies.

**FEES** The fees charged in this office are comparable to those charged by other healthcare providers in this area, with similar qualifications. Please ask to see our fee schedule. We accept cash, debit cards, credit cards, FSA, HSA and personal checks. Please note there is a \$25.00 charge for checks returned due to insufficient funds.

Initial \_\_\_\_\_

**INSURANCE COVERAGE** Many insurance policies cover Acupuncture, but we do not claim that yours does. Policies can differ greatly in terms of deductible and percentage of coverage for Acupuncture. We can verify coverage and submit your claim form for reimbursement, provided you sign a financial agreement below.

Initial \_\_\_\_\_

**RELEASE OF INFORMATION** Your insurance company may require medical reports to document our treatment and progress. Your initials below authorize the release of medical information necessary to process your claim.

Initial \_\_\_\_\_

**CANCELLATIONS** As a courtesy to our office and other patients, we ask that you please notify the office at least 24 hours in advance if you need to cancel or reschedule your appointment. You will be charged a \$25.00 fee for any missed appointment or cancellation giving less than 24 hours notice for any non-emergency situations.

Initial \_\_\_\_\_

## FINANCIAL AGREEMENT/ASSIGNMENT OF BENEFITS

I, (print full name) \_\_\_\_\_, am receiving or about to receive health care services in this office. I understand that I am responsible to pay all non-insurance related fees when services are rendered, including herbs, etc. If I choose to use my insurance I understand I will be responsible for all "non covered" services and /or coinsurance/copays associated with my office visit. In addition I authorize insurance payment of medical benefits to Ming Acupuncture & Wellness.

*By signing below, I agree to comply with the office policies stated above which I have read and understood. I also authorize the use of this signature on all insurance submissions.*

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date